



## Everyone Deserves a Chance

Positive Futures, Unit B1 Tetlow Way,  
Liverpool, L4 4QS  
0151 207 6003  
info@positivefutures.org.uk  
[www.positivefutures.org.uk](http://www.positivefutures.org.uk)

### JOB DESCRIPTION

<b>Title:</b> Family Support Worker	<b>Reports to:</b> Operations Manager
<b>Salary</b> £26,250 p.a. - 35 Hours per week	<b>Post currently funded until March 2024</b> With a strong likelihood of extension after this time.

#### Overall Purpose of Role:

To provide support to families on a wide variety of issues. Working closely with teachers, colleagues and other agencies to help understand children's needs as well as those of parents/carers. Providing high quality services to support children and their families.

#### Main Areas of Responsibility

To engage and build good working relationships with parents, children and colleagues working in schools and other agencies.

To work holistically and effectively with parents/carers in ways that will improve their children's well-being.

To work effectively and cooperatively with partner agencies using common processes including Early Help Assessment, Team Around the Family (TAF) and Lead Professional (LP) roles.

To provide relevant information about, and access to appropriate support services and opportunities that enable parents/carers to improve their skills.

To plan, deliver and offer parenting support courses for groups and one-to-one support.

To work closely with Health Visitors and other relevant health professionals to support parents/carers in meeting the needs of their children.

To undertake home visits as and when required.

To promote the safeguarding of children in accordance with the framework for the care and protection of children.

To be proactive in providing information on support services to parents and others.

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<b>Other Duties</b>
To keep up to date with Positive Futures initiatives through actively participating in team meetings and utilising sources of information.
Undertake other duties as may be reasonably requested within the responsibilities of the post.

Although the core duties of the post are set out within the job description a flexible approach to work is essential. The post holder may be required to adapt the above duties to take account of changes to working practices.

## Family Support Worker Person Specification

		App	Interview
<b>Qualifications</b>	NVQ Level 3 in childcare and education, NND, Health and Social Care qualification or equivalent	✓	
<b>Experience</b>	<b>A minimum of three years</b> recent experience of providing support to children and families.	✓	✓
	Experience of working in partnership with parents/carers	✓	✓
	Experience of working with families in their homes	✓	✓
	Experience of developing services and activities that support children and parents that address areas of identified need.	✓	✓
	Knowledge of relevant support services that will support families	✓	
	Experience of working with databases and referral systems	✓	✓
<b>Skills/Abilities</b>	Ability to communicate effectively, using good written and verbal skills with young children, families, other professional and multi-disciplinary organisations in a wide range of situations and at different levels.	✓	✓
	Ability to work in partnership with parents/ carers and professionals	✓	✓
	Ability to work as part of a team in supporting the day-to-day operation of the service	✓	
	Experience of facilitating courses and activities to support parent and family needs.	✓	✓
	Experience of working with challenging families to improve their child's well-being.	✓	✓
	Ability to work as part of a team across a range of services including Health, Family Support, Schools, Children's Services etc. to support parents/carers in meeting the needs of their children.	✓	✓
	An understanding of legislation that relates to children and families.	✓	✓
	<b>Other</b>	This post is subject to an Enhanced DBS Disclosure	✓
	To undertake training and supervision as required by management		
	To work flexibly to support the overall operation of the service including some evenings and weekend work.	✓	

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**NB:** This job description identifies the key responsibilities and requirements. It is not an exhaustive list of tasks that need to be completed. Positive Futures reserves the right to amend the job description as the role develops within the organisation.

